

SACRAMENTO COUNTY

OFFICE OF EMERGENCY SERVICES



2024 Severe Weather – Heat/Air After Action Report



01/23/2025

EXECUTIVE SUMMARY

This report evaluates some of the successes of the activation as well as opportunities for improvement. Some of the key successes and improvement opportunities are:

Key Successes

The Extreme Heat Emergency Annex was activated for unusually high temperatures, which posed a risk to the public for several days. Successes included coordination calls and coordination of resources for the efficient operation of cooling centers.

Sacramento Regional Transit (SacRT) worked with the County and Cities to offer free ride vouchers for residents traveling to and from cooling centers to make them more accessible. SacRT flyer was translated into Spanish and revised to include a QR code to Sacramento 211 webpage for increased accessibility and accuracy.

Collaboration between Sacramento County Office of Emergency Services (SacOES) and Sacramento County Department of General Services (SacDGS) allowed for the identification and timely opening of a cooling center at a location owned and operated by Sacramento County.

Key Improvement Areas

Facilities: SacOES has informal agreements with San Juan Unified School District, Fulton-El Camino Recreation and Park District, La Familia, Mission Oaks Park and Recreation District, Arden Manor Park and Recreation District, and Carmichael Park and Recreation District for the use of their facilities as cooling, warming and clean air centers. This relationship needs to be formalized with a signed Memorandum of Understanding.

Standardized Reporting: Standardizing guidance and reporting metrics for cleaner air/warming/cooling centers with shelter operations to the maximum extent possible will help familiarity when volunteers move between each type of location.

Roles and Responsibilities: Define roles and responsibilities of Sacramento County departments, specifically SacOES and Sacramento County Department of Homeless Services and Housing (SacDHS), for operation of weather respite center and public information.

ACTIVATION OVERVIEW

Incident Name	2024 Severe Weather Heat/Air
Incident Dates	Heat Wave I – 4 – 6 June (NWS Heat Warning) Heat Wave II – 2-13 July (NWS Heat Warning)
Operational Area	Sacramento County
OES Region	Inland Region IV
Hazards	Severe Weather – Heat
Activation Status	Duty Officer
Health Officer Advisory	None
Sponsor	Sacramento County Office of Emergency Services
Participating Organizations	Located in the Appendix B
Point of Contact	Nicole Benson Assistant Emergency Operations Coordinator Sacramento County Office of Emergency Services Bensonn@sacounty.gov (916) 876-3145 office

CONTENTS

Executive Summary	i
Key Successes	i
Key Improvement Areas	i
Activation Overview	ii
Key Chronological Events	1
Plan Review	2
Phase II: Heat Watch	2
Phase II: Actions	2
Phase III: Heat Warning	3
Phase III: Actions	4
HeatRisk Maps	5
HeatRisk Maps – NWS Category Descriptions	5
HeatRisk Maps – Heat Wave I (4-6 June)	6
HeatRisk Maps – Heat Wave II (2-13 July)	7
Public Health Emergency Department Visits	9
Air Quality	10
Coroner Report	11
General Statistics	12
Cooling Centers Utilized	12
Strengths	15
Mass Care & Shelter Coordination	15
Adherence to Plan	15
Areas for Improvement	16
Facilities	16
Standardized Reporting	16
Roles and Responsibilities	16
Media and Social Media Analysis	17
Facebook	17
Twitter	17
Earned Media	18

June..... 18

July 18

2-1-1 Call Volume 19

Appendix A: Improvement Plan1

Appendix B: Participating Organizations1

KEY CHRONOLOGICAL EVENTS

May 1, 2024

Phase I meeting with Operational Area (OA) partners to begin planning for summer cooling center operations. The purpose of the call is to review severe weather guidance, go over roles/responsibilities of each agency, and for the National Weather Service (NWS) to provide us an overview of the summer predictions and any new information pertinent to Sacramento County.

June 3, 2024

Phase III meeting with Operational Area (OA) partners to discuss actions for upcoming heat event. The National Weather Service (NWS) issued an excessive heat warning from 11:00 AM on Tuesday, June 4, to 8:00 PM on Thursday, June 6. SacOES, SacDHS, and several cities opened cooling center locations during this event.

June 10, 2024

Phase II meeting with Operational Area (OA) partners to discuss actions for upcoming heat event. NWS issued an excessive heat watch from 0600 AM on Monday, June 10, to 2000 on Wednesday, June 12, followed by a Heat Advisory from 1100 on Tuesday, June 11 to 2000 on Wednesday, June 12. SacDHS and several cities opened cooling center locations during this event.

June 28 – July 12, 2024

Phase III meetings with OA partners held every Monday, Wednesday and Friday throughout the heat event. NWS issued an excessive Heat Warning issued for July 2-8 and July 10-13. SacOES, SacDHS, and several cities opened cooling center locations during this event.

July 3 – 13, 2024

Virtual EOC Activation

July 22, 2024

Phase II meeting with Operational Area (OA) partners to discuss actions for upcoming heat event. NWS issued Heat Advisory from 7/22/2024 11:00 AM to 7/24/2024 11:00 PM PDT. SacDHS and several cities opened cooling center locations during this event.

PLAN REVIEW

The activation criteria below is outlined for the two heat waves that reached Phase III.

Phase II: Heat Watch	Heat Wave I (4 – 6 June)	Heat Wave II (2 – 13 July)
NWS Partner Email giving an outlook for an extended period of above average temperatures	MET	MET
The NWS Sacramento issues Extreme Heat Watch	MET	MET
Increased EMS calls or increased emergency department visits	MET	MET
Notification to/from OES that local jurisdictions have issued a special notice (warning, alert, etc.), however EOCs have not been activated	NOT MET	NOT MET
NWS Experimental HeatRisk projects temperatures are substantially in the Red, Level 3	MET	MET
Projected abnormal animal mortality rates	NOT MET	NOT MET
Credible predictions of power outages, electrical blackouts, or rotating blackouts. SMUD has identified industry power shortages or limitations and will be asking customers to reduce or ration their electrical usage. This will typically coincide with a CAISO Level 3 warning	NOT MET	NOT MET
Extreme Heat accompanied by electrical blackouts or rotating outages within Sacramento Operational Area	NOT MET	NOT MET

Phase II: Actions	Heat Wave I (4-6 June)	Heat Wave II (2 – 13 July)
OES Duty Officer makes internal OES notifications including activating a seasonal incident in WebEOC	COMPLETED	COMPLETED
Participate in calls as needed regarding weather and power updates	COMPLETED	COMPLETED
Conduct weather coordination calls each day the watch is in effect	COMPLETED	COMPLETED

Track and fill resource requests from cooperating agencies choosing to open cooling centers	COMPLETED	COMPLETED
Sacramento County Public Health Officer may issue a Health Alert to the OA	N/A	N/A
Collaborate to identify any anticipated needs or problems	COMPLETED	COMPLETED
Sacramento County DHA may institute Weather Respite Motel Program and issue motel vouchers to highly vulnerable unsheltered persons	N/A	N/A
OES Duty Officer will coordinate to determine the readiness and availability of resources	COMPLETED	COMPLETED
OES will coordinate with PIOs to issue joint press releases increasing awareness of the risks from the extreme heat conditions	COMPLETED	COMPLETED
Release critical pre-scripted and event-related public safety information	COMPLETED	COMPLETED
Review criteria for cooling centers keeping in mind considerations for pets and possible 24-hour operations	COMPLETED	COMPLETED
Monitor impacts to agriculture including animal mortality, rendering plant impacts and coordination with industry. Determine potential impacts to landfills due to heat related animal mortality	COMPLETED	COMPLETED

Phase III: Heat Warning	Heat Wave I (4-6 June)	Heat Wave II (2 – 13 July)
NWS issues an Extreme Heat Warning for Sacramento County	MET	MET
The NWS Experimental HeatRisk shows Magenta, Level 4 in Sacramento County for 3 or more consecutive days	NOT MET	MET
NWS Partner Email for Advisory or Extreme Heat Watch or Warning AND abnormal animal mortality due to extreme heat	NOT MET	NOT MET
NWS Partner Email for Advisory or Extreme Heat Watch or Warning AND abnormal human medical emergencies and mortality due to extreme heat conditions	NOT MET	NOT MET

NWS Partner Email for Advisory or Extreme Heat Watch or Warning AND SMUD electrical emergency and/or extended power outages due to extreme heat conditions or supply constraints	NOT MET	NOT MET
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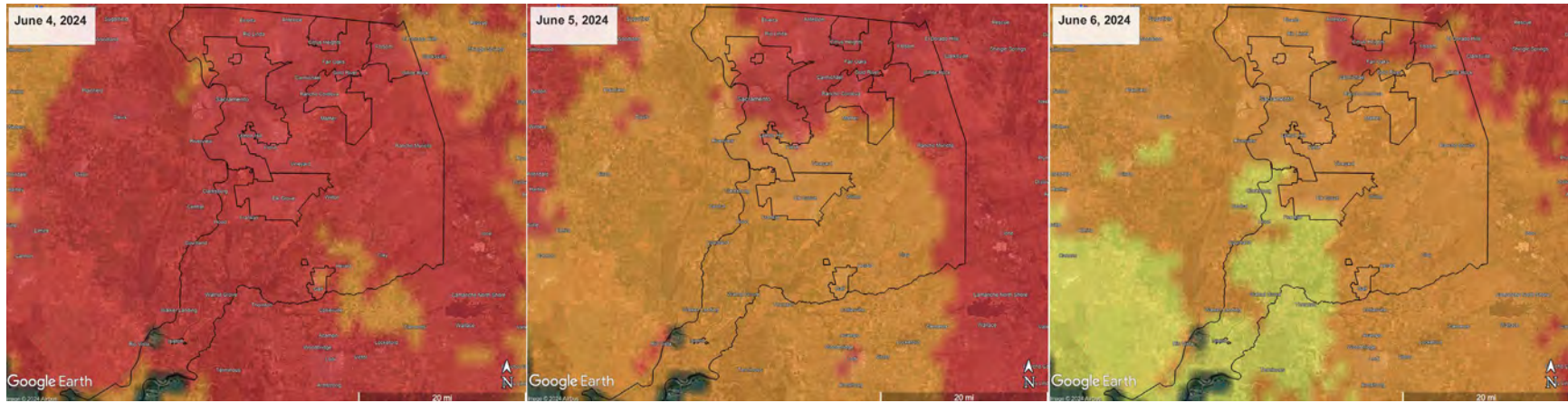
Phase III: Actions	Heat Wave I (4-6 June)	Heat Wave II (2 – 13 July)
All Phase II activities	COMPLETED	COMPLETED
Sacramento County Public Health Officer may issue a Health Emergency	N/A	N/A
Opening of cooling centers, if necessary	COMPLETED	COMPLETED
EOC activation, as needed	N/A	COMPLETED
Request for Local Emergency Proclamation, if applicable	N/A	N/A
Confirm 2-1-1 will post cooling center locations on websites, if opened or activated	COMPLETED	COMPLETED
Increase press releases and public outreach informing public of center locations and steps to take to alleviate risks of health impacts associated with extreme heat emergency conditions	COMPLETED	COMPLETED
Requests for mutual aid may occur	N/A	N/A
Activate transportation plan to make cooling center more accessible	COMPLETED	COMPLETED
Activate pet resources to make cooling center more accessible	COMPLETED	COMPLETED
Establish communication with local dialysis centers, skilled nursing facilities, and long-term care facilities to monitor for possible medical impacts if there is a concern regarding potential, prolonged, or rolling power outages or blackouts	N/A	N/A
Monitor rendering capacity statewide	COMPLETED	COMPLETED
Coordinate with SMUD to identify and develop procedures for assigning “Critical Infrastructure” status temporarily to Cooling Centers that could be exempted from rotating blackouts	N/A	N/A

HEATRISK MAPS

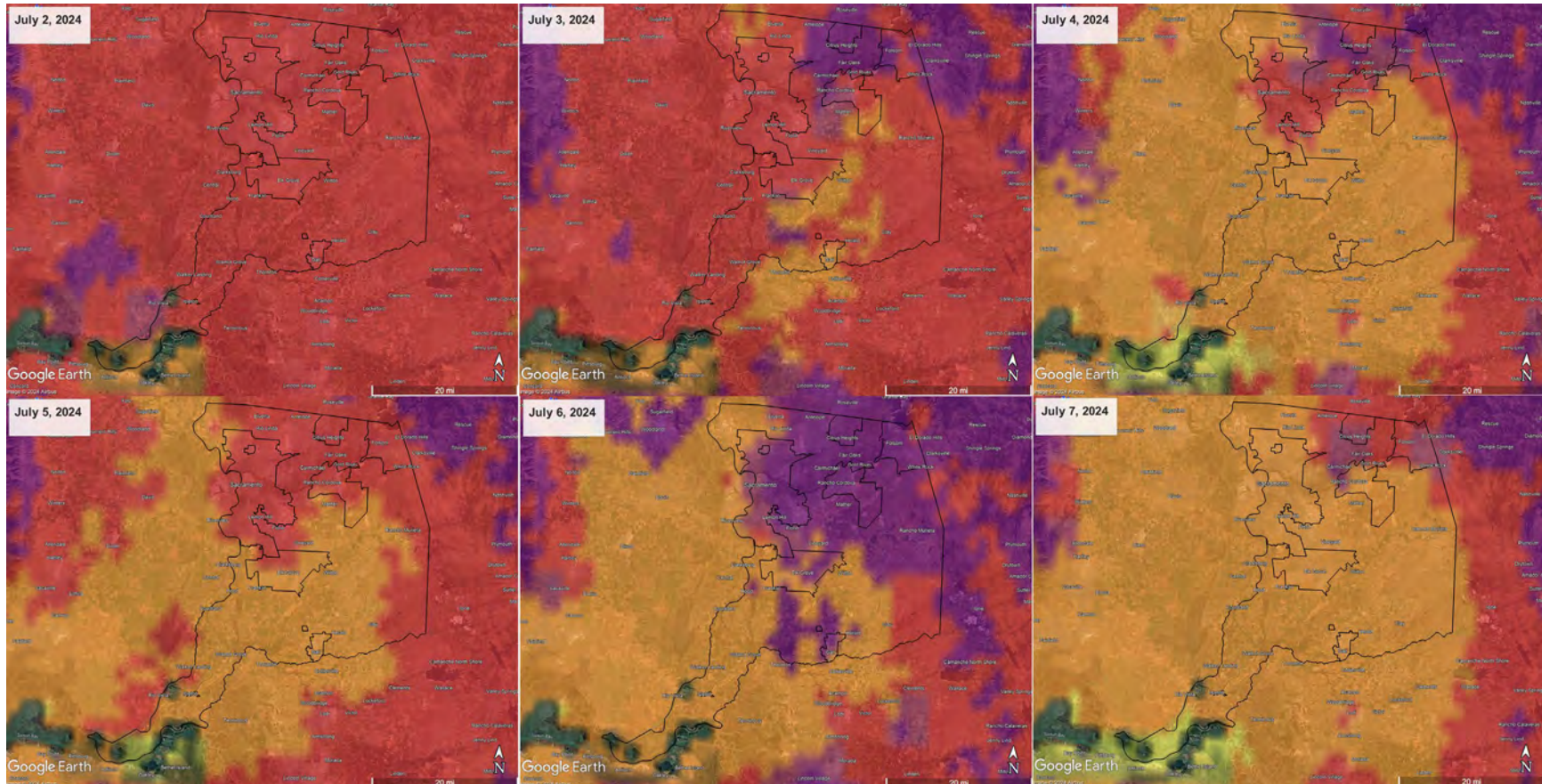
HeatRisk Maps – NWS Category Descriptions

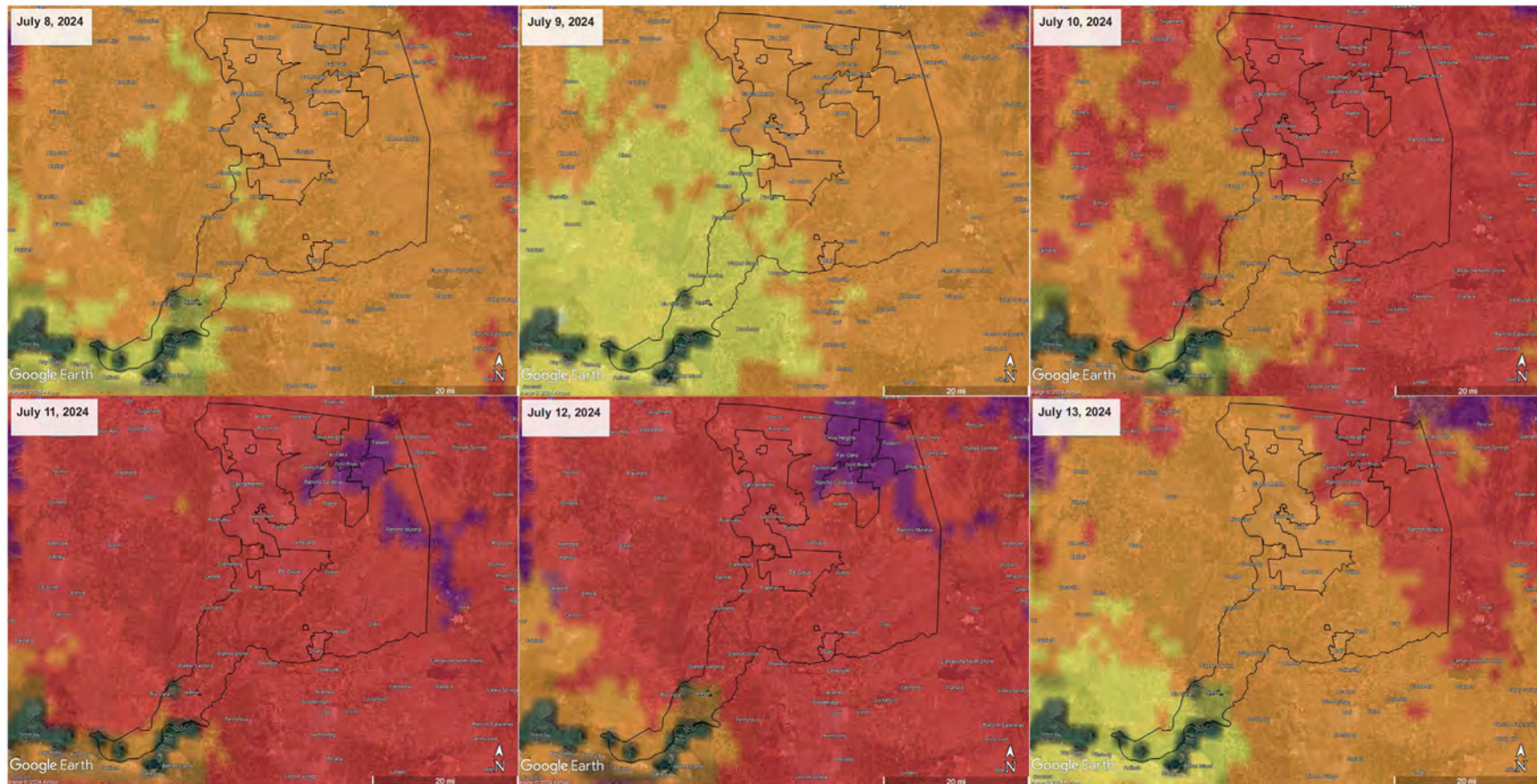
Category	Risk of Heat-Related Impacts
Green 0	Little to no risk from expected heat.
Yellow 1	Minor - This level of heat affects primarily those individuals extremely sensitive to heat, especially when outdoors without effective cooling and/or adequate hydration.
Orange 2	Moderate - This level of heat affects most individuals sensitive to heat, especially those without effective cooling and/or adequate hydration. Impacts possible in some health systems and in heat-sensitive industries.
Red 3	Major - This level of heat affects anyone without effective cooling and/or adequate hydration. Impacts likely in some health systems, heat-sensitive industries and infrastructure.
Magenta 4	Extreme - This level of rare and/or long-duration extreme heat with little to no overnight relief affects anyone without effective cooling and/or adequate hydration. Impacts likely in most health systems, heat-sensitive industries and infrastructure.

HeatRisk Maps – Heat Wave I (4-6 June)



HeatRisk Maps – Heat Wave II (2-13 July)





PUBLIC HEALTH EMERGENCY DEPARTMENT VISITS

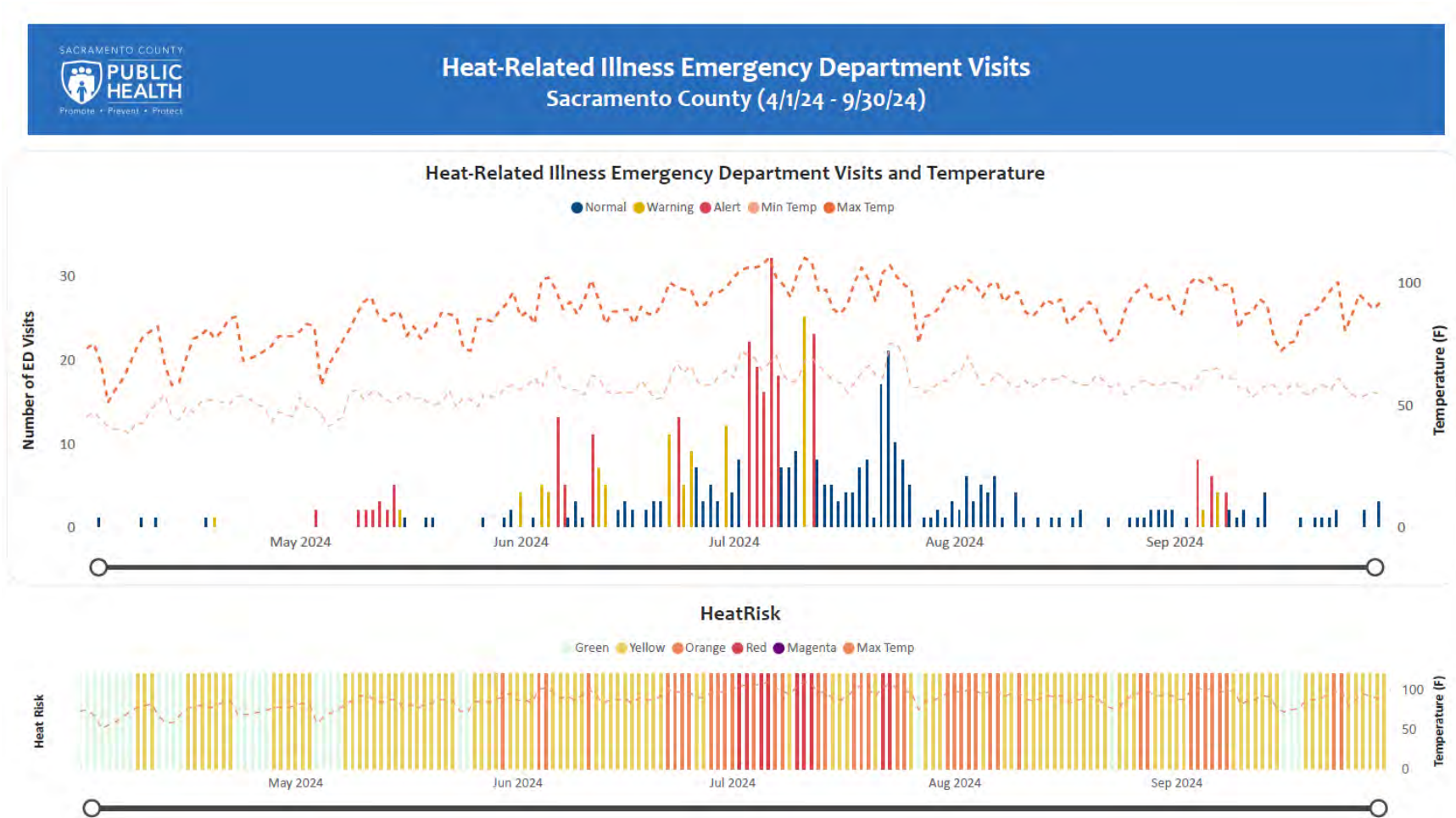
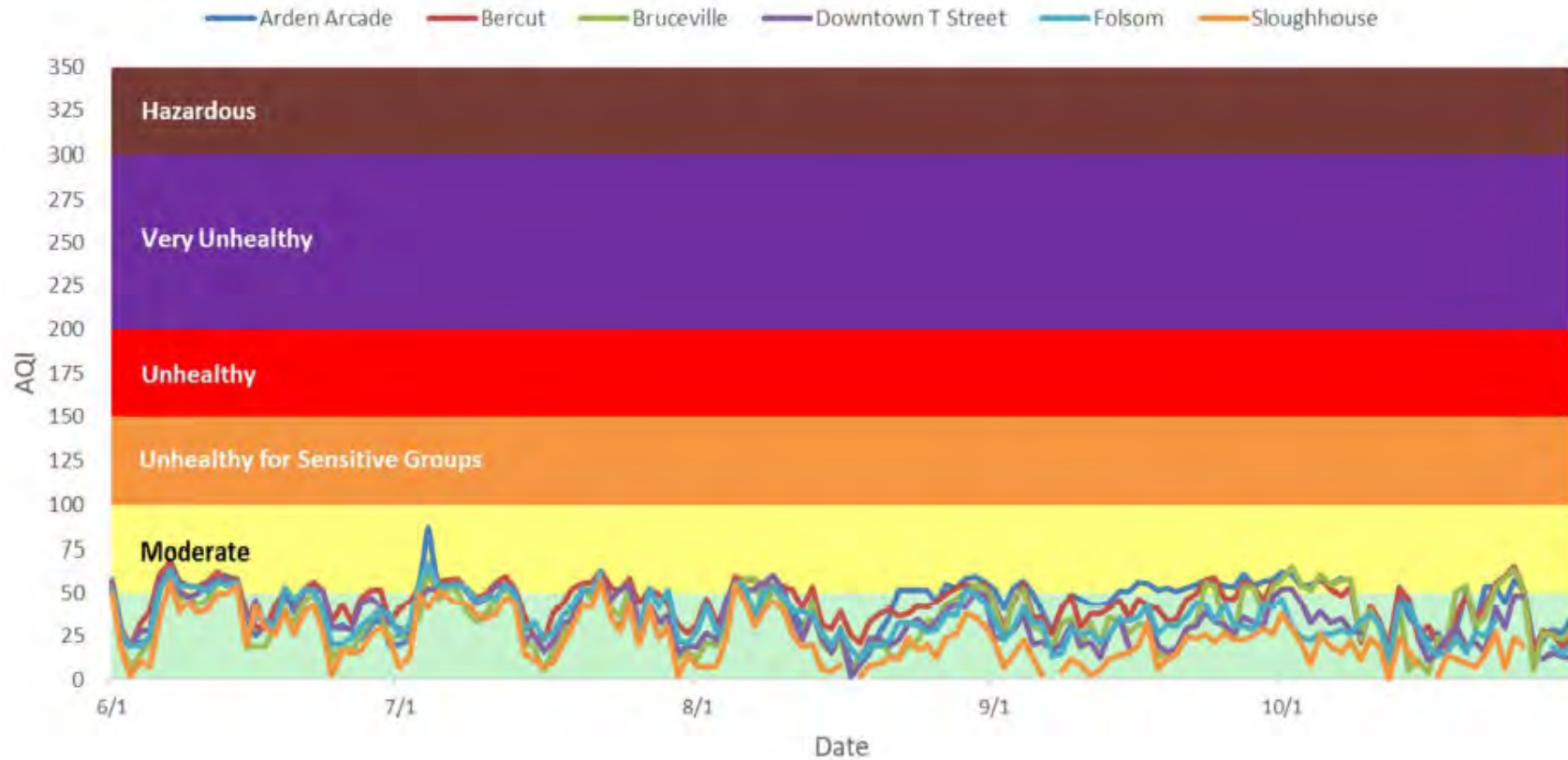


Figure 1: Chart depicting the actual temperatures and Hospital Emergency Department (ED) visits for the period of April 1st – September 30th, 2024.

AIR QUALITY¹

2024 Wildfire Smoke
Daily Average PM_{2.5} AQI at Sacramento Stations



¹ Updated AQI Category Breakpoints ($\mu\text{g m}^{-3}$): Good (0-50) – 0.0 to 9.0; Moderate (51-100) – 9.1 to 35.4; Unhealthy for Sensitive Groups (101-150) – 35.5 to 55.4; Unhealthy (151-200) – 55.5 to 125.4; Very Unhealthy (201-300) – 125.5 to 225.4; Hazardous (300+) – 225.5+

CORONER REPORT

At the time of publication, the Sacramento County Coroner has determined that the following deaths during summer of 2024 were, or possibly were, heat related. The Coroner may verify additional deaths later and remains the official source of death reporting for Sacramento County.

<i>Case Num</i>	<i>Death Date</i>	<i>Gender</i>	<i>Decedent Age</i>	<i>Cause A</i>	<i>Cause B</i>	<i>Cause C</i>	<i>Cause D</i>	<i>Manner</i>	<i>Race</i>	<i>Death Address</i>	<i>Homeless</i>
24-02242	5/11/24	Female	1 Years 4 Months 12 Days	Hyperthermia				Accident	Caucasian	95608	No
24-02711	6/11/24	Female	64 Years	Hyperthermia				Accident	White	95624	No
24-03159	7/7/24	Male	58 Years	CARDIAC ARREST	MULTI-ORGAN FAILURE	HEAT STROKE		Accident	White	95825	No
24-03421	7/12/24	Male	77 Years	NON-TRAUMATIC ANOXIC BRAIN INJURY	MULTIPLE CARDIAC ARRHYTHMIAS	HEAT STROKE	SYSTOLIC HEART FAILURE	Accident	Pacific Islander	95817	No
24-03785	8/4/24	Female	53 Years	CARDIAC ARREST	HEAT STROKE	PROLONG EXPOSURE OUTDOORS		Accident	African American	95608	No
24-03848	8/18/24	Male	2 Years	Hyperthermia	Environmental heat exposure			Accident	White	95630	No
24-04608	10/6/24	Female	74 Years	Acute Respiratory Failure	Suspected Cerebral Edema	Heat Stroke	Progressive Frontotemporal Dementia	Accident	African American	95823	No

GENERAL STATISTICS

	Total Locations	Days Open	Visitors	Pets	Staff Hours	Volunteer Hours	Operational Costs
Cooling	10	18	296	62	340	34	\$18,445.19

General Logistics	Quantity	Price / Per	Total Cost
Ice (Pounds)		TBD	
Water (24-pack Cases)	16	\$9.20 / case	\$147.20
Snack (Individual Servings)	1,469	\$0.24 / piece	\$352.56
Blankets	0	\$7.76 / blanket	0
MRE	0	\$51.93 / case (12)	0
Face Coverings	0	\$30 / carton (20)	0
Purchases (fans, coolers)	0	Varies	0
Rentals (fans, air conditioners, hand washing)	0	Varies	0
Staff Hours	340	Varies	\$16,632.69
Volunteer Hours	34	\$38.61	\$1,312.74

The Independent Sector [Value of a Volunteer Hour of \\$38.61 for 2023 in California](#).

Cooling Centers Utilized

County of Sacramento, Department of Homeless Services and Housing

Operational Cost: Not received at time of publishing

Volunteer value: Not received at time of publishing

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
North A Street Shelter 1400 North A Street, Sacramento	6/4/24- 6/6/24	1pm-8pm	Not received at time of publishing			
	7/1- 7/13	1pm-10pm				

County of Sacramento, Office of Emergency Services

Operational Cost: \$9,051.23

Volunteer value: \$231.66

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
La Familia Maple Counseling Center 3301 37th Avenue, Sacramento	6/4/24 – 6/6/24	2pm- 8pm	12	0	24	6
County Service Center 3331 Peacekeeper Way, McClellan	7/2/24- 7/13/24	12pm- 8pm	99	38	192	0

City of Sacramento

Operational Cost: Not received at time of publishing

Volunteer value: Not received at time of publishing

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
Outreach and Engagement Center 3615 Auburn Blvd, Sacramento	6/4/24 – 6/7/24	24hrs 6/4 @10am – 6/7 @8am	Not received at time of publishing			
	7/1/24 – 7/14/24	24hrs 7/1 @10am – 7/14 @8am				
Pannell Meadowview Cmty Center 2450 Meadowview Rd, Sacramento	6/4/24 – 6/6/24	8am-8pm				
	7/1 – 7/13	8am-8pm Sun - Closed				

Citrus Heights

Operational Cost: \$0

Volunteer value: \$0

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
Police Station Lobby 6315 Fountain Square Dr.	6/4/24 – 6/6/24	9am-5pm	Not Recorded			
	7/2/24 – 7/12/24	12pm-8pm				

Elk Grove

Operational Cost: \$7,653.46

Volunteer value: \$1081.08

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
Wackford Center 9014 Bruceville Rd.	6/4/24-6/6/24	12pm-8pm	25	7	24	24
	7/1/24-7/13/24	12pm-8pm	98	16	100	4

Galt

Operational Cost: \$0

Volunteer value: \$0

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
Police Station Lobby 455 Industrial Dr	7/1-7/13	12pm-8pm	12	1	0	0

Folsom

Operational Cost: \$9.20

Volunteer value: \$0

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
Folsom Police Department Lobby 46 Natoma St, Folsom, CA 95630	7/1-7/12	12pm- 7pm	15	0	21	0

Rancho Cordova

Operational Cost: \$0

Volunteer value: \$0

Location	Days	Hours	Guests	Pets	Staff Hrs	Vol Hrs
City Hall 2729 Prospect Park Dr.	7/1-7/12	2pm-8pm	35	0	Not tracked	0

STRENGTHS

Mass Care & Shelter Coordination

The OES Mass Care & Shelter Coordinator in coordination with county partners was able to identify, establish and support the operation of twelve (10) cooling centers within the community.

Strength 1.1: Coordination between OES, other county departments, cities, and volunteers. Conducted regular weather calls to ensure everyone had accurate information on the weather conditions and activation status according to the plan and identify activities each agency was engaging in.

Our pre-coordination, trust and reliance on community partners is paramount. We could not care for our community the way we needed to without them.

Strength 1.2: La Familia Counseling Center answered our call for a location to house a cooling center. They were very quick to respond, had staffing for each day the cooling center was open

Quick response by County DGS personnel helped ensure the comfort of guests and that any issues with cooling centers were immediately addressed.

Strength 1.3: The bathroom at a SacOES cooling center broke during the cooling center open hours. SacOES coordinated with SacDGS leadership who deployed maintenance to quickly repair the plumbing. As a result of the rapid response, the cooling center was able to remain open throughout the incident period.

Adherence to Plan

Procedures set out in the plan were followed by OES. Weather coordination calls were convened, and information distributed to 2-1-1, Public Information Officers and Media.

Strength 2.1: There were 18 social media posts and 14 media articles regarding the heat and cooling centers.

AREAS FOR IMPROVEMENT

Facilities

Sacramento County Office of Emergency Services (SacOES) has informal agreements with numerous school and park districts for the use of their facilities as cooling, warming and clean air centers. Signed MoUs to formalize these agreements are needed.

- Improvement 1.1: Sign formal agreements with several school and park districts for the use of their facilities and agree that the emergency needs of the community take priority over other scheduled events.

Standardized Reporting

Guest registration and attendance count policies for cooling, warming, clean air centers and shelters are not standardized between facilities or between county and city departments. Standardizing helps ensure we capture and report the same numbers in the same format. When volunteers transition between the types of facilities there is more familiarity and less training required.

- Improvement 2.1: Standardize registration and attendance count policies between county and city departments as well as between the different types of facilities. Use Red Cross policies as a starting point.
- Improvement 2.2: Document standardization in all applicable plans and annexes and distribute throughout the Operational Area.

Roles and Responsibilities

County and city departments often activate at different times during an extreme heat event, taking action when their own unique thresholds or triggers are met. As a result, coordination between partners may be fragmented, with misunderstandings around roles and responsibilities within the different phases of the event.

- Improvement 3.1: Conduct training and establish expectations for Department Operations Centers (DOC).
- Improvement 3.2: Update Extreme Heat Emergency Hazard Annex, integrating role of SacDHS and opening of a DOC.

MEDIA AND SOCIAL MEDIA ANALYSIS

Facebook

Number of Posts (June 4-6)	2
Reach	2,418
Impressions	3,086
Interactions	6

Number of Posts (July 2-13)	6
Reach	12,235
Impressions	12,766
Interactions	83

Twitter

(not available at time of release)

EARNED MEDIA

June

- <https://www.abc10.com/article/news/local/california/california-sacramento-cooling-centers-heat-hot-weather/103-366ac33e-0ced-433a-8e11-522e339c93e9>

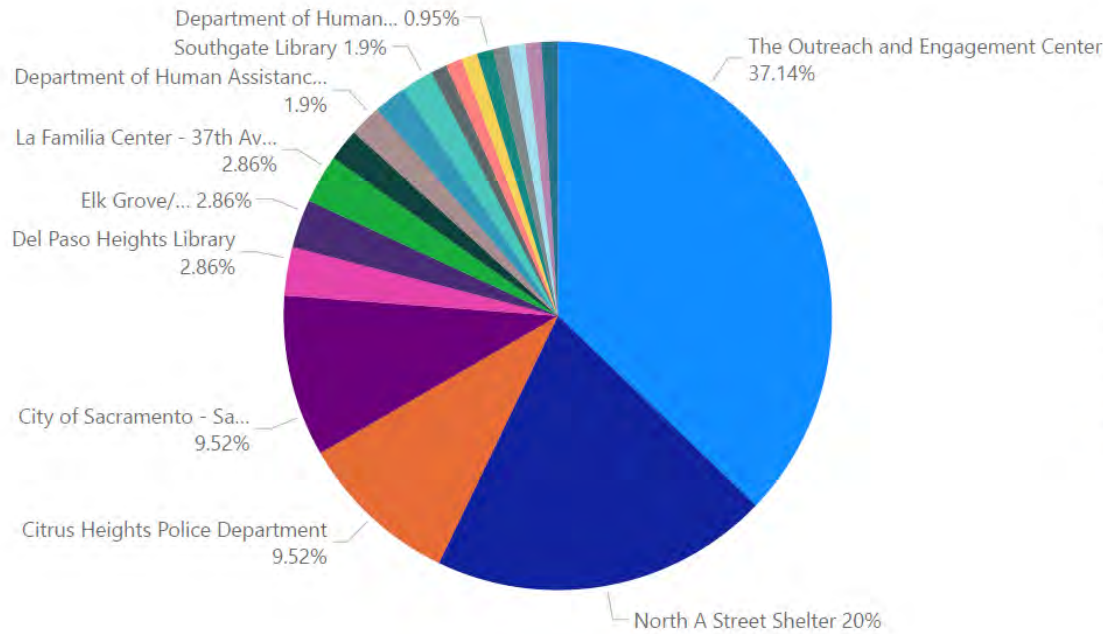
July

- <https://www.caprдио.org/articles/2024/07/03/extreme-high-temperatures-in-northern-california-trigger-heat-fire-warnings/>
- <https://www.caprдио.org/articles/2024/07/02/sacramento-county-cooling-centers-offer-respite-from-heat-wave/>
- <https://www.yahoo.com/news/sleepless-nights-blazing-tents-sacramento-120000597.html?guccounter=1>
- <https://www.cbsnews.com/sacramento/news/extreme-heat-lingers-through-next-week-this-heatwave-on-pace-to-be-historic-for-northern-california/>
- <https://www.msn.com/en-us/weather/topstories/extreme-heat-lingers-through-next-week-heat-wave-on-pace-to-be-historic-for-northern-california/ar-BB1pqKca>
- <https://www.yahoo.com/news/praying-delta-breeze-sacramento-residents-211339579.html>
- <https://www.cbsnews.com/sacramento/video/high-heat-keeps-sacramento-county-residents-flocking-to-cooling-centers/>
- <https://www.cbsnews.com/sacramento/news/sacramento-cooling-centers-extend-operations-as-high-heat-continues/>
- <https://davidsonian.com/2024/07/09/sacramento-residents-seek-relief-at-cooling-centers-amid-triple-digit-heat/>
- <https://www.yahoo.com/news/sacramento-area-cooling-centers-extend-225512324.html>
- <https://www.kcra.com/article/sacramento-region-cooling-centers-second-week-of-july-2024/61556322>
- <https://www.abc10.com/article/news/local/citrus-heights/citrus-heights-mobile-home-fire/103-4393cc25-ae79-4ca9-9f75-613e2ecb3353>
- <https://www.yahoo.com/news/sacramento-county-fire-more-200-050722428.html>
- <https://www.abc10.com/article/news/local/citrus-heights/citrus-heights-city-hall-mobile-home-park-power-outage/103-6fe10459-2f32-416b-a47d-6227e781bcfa>
- <https://www.sacbee.com/news/local/article290008179.html>

2-1-1 CALL VOLUME

Referrals to Cooling Centers June 4-7, 2024

Referrals Made

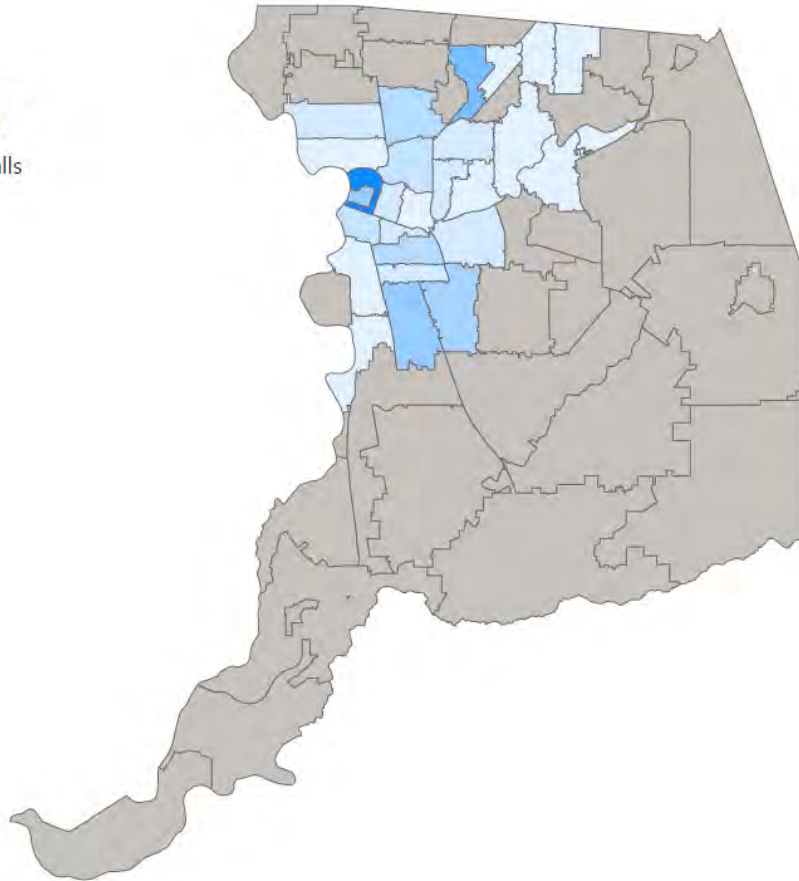


Severe Weather Site	Count
The Outreach and Engagement Center	39
North A Street Shelter	21
Citrus Heights Police Department	10
City of Sacramento - Sam and Bonnie Pannell Community Center	10
Del Paso Heights Library	3
Elk Grove/CSD - Wackford Community Center	3
La Familia Center - 37th Avenue	3
Central Library	2
Department of Human Assistance - 28th & R Street	2
Department of Human Assistance - Fulton Avenue	2
Southgate Library	2
Arcade Library	1
Arden-Dimick Library	1
Department of Human Assistance - Florin Road	1
Department of Human Assistance - Research Drive	1
Fair Oaks Library	1
North Highlands - Antelope Library	1
Sacramento LGBT Community Center	1
Sylvan Oaks Library	1
Total	105

A total of 95 unique calls, 107 expressing need for a cooling center, with a total of 105 referrals made. Graph only depicts County tracked locations.

Callers by Postal Code: June 4-7, 2024

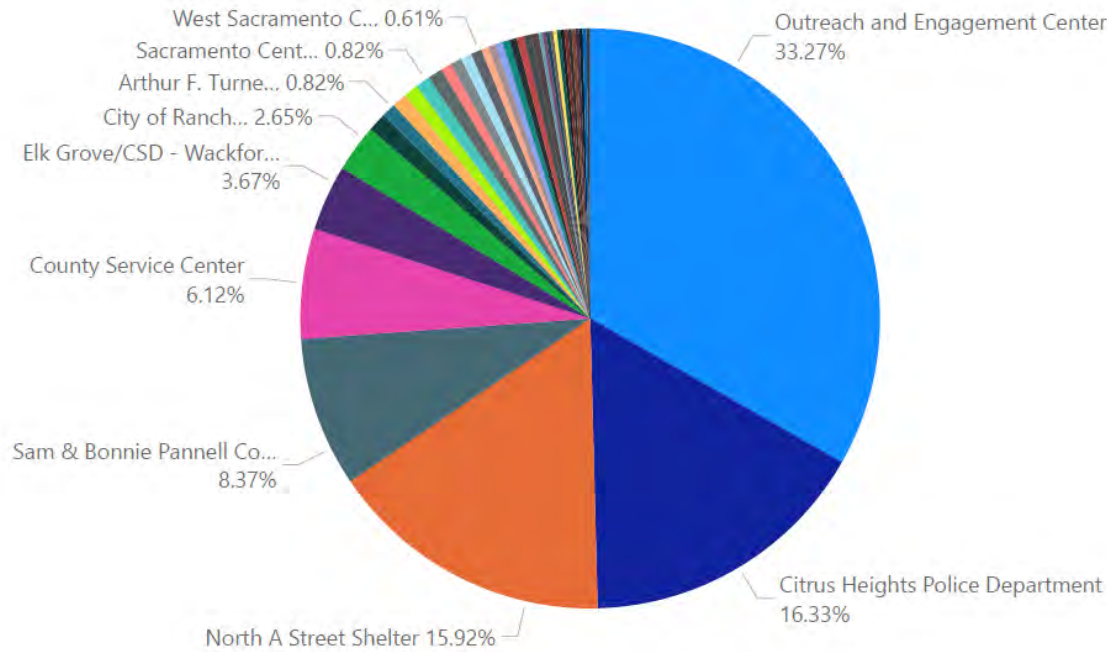
95
Unique Calls



PostalCode	Count
95811	15
95660	8
95814	6
95823	6
95828	5
95820	4
95838	4
95815	3
95818	3
95816	2
95817	2
95821	2
95824	2
95825	2
95826	2
95834	2
95608	1
95610	1
95621	1
95670	1
95819	1
95822	1
95832	1
95833	1
95842	1
95864	1

Referrals to Cooling Centers June 1-13, 2024

Referrals Made



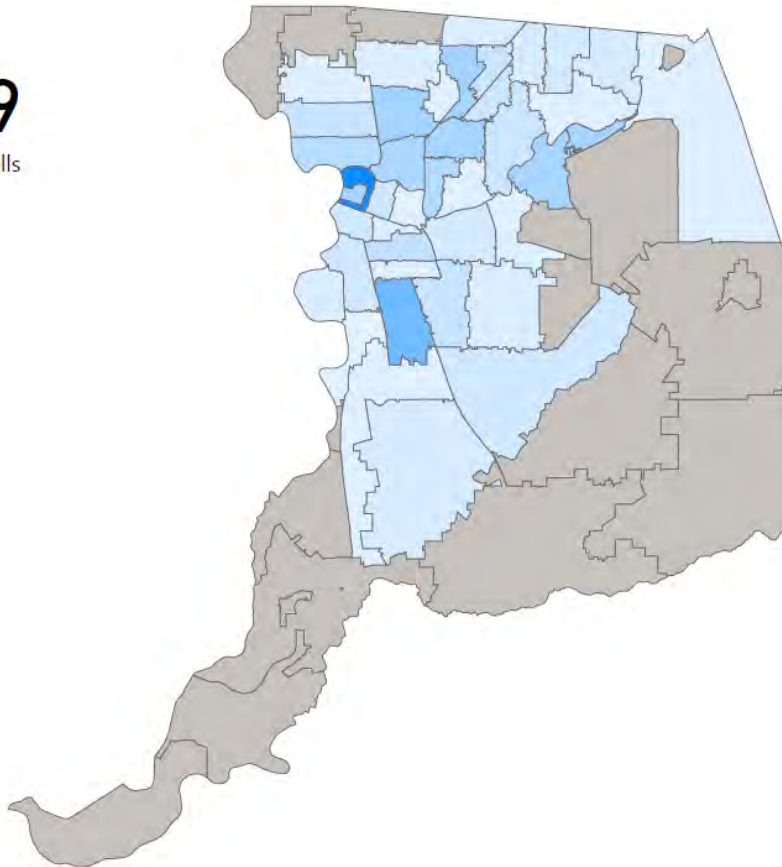
Severe Weather Site	Count
Outreach and Engagement Center	163
Citrus Heights Police Department	80
North A Street Shelter	78
Sam & Bonnie Pannell Community Center	41
County Service Center	30
Elk Grove/CSD - Wackford Community Center	18
City of Rancho Cordova - City Hall	13
North Highlands - Antelope Library	5
Arthur F. Turner Community Library	4
Department of Human Assistance - 28th & R Street	4
Department of Human Assistance - Watt Avenue	4
Sacramento Central Seventh-Day Adventist Church	4
Southgate Library	4
Central Library	3
Department of Human Assistance - Florin Road	3
Folsom Police Department Lobby	3
West Sacramento Community Center	3
Arcade Library	2
Colonial Heights Library	2
Department of Human Assistance - Research Drive	2
Galt City Police Department	2
North Sacramento - Hagginwood Library	2
Oak Park Community Center	2
Valley Hi - North Laguna Library	2
West Sacramento Recreation Center	2
Belle Cooledge Library	1
Del Paso Heights Library	1
Department of Human Assistance - Fulton Avenue	1
Fair Oaks Library	1
Fourth and Hope	1
McKinley Library	1
Midtown - Hart Senior Center	1
Rancho Cordova Library	1
Saint John's Lutheran Church	1
South Natomas Community Center	1
Total	490

A total of 459 unique calls, 512 expressing need for a cooling center, with a total of 490 referrals made. Graph only depicts County tracked locations.

Callers by Postal Code: June 1-13, 2024

459

Unique Calls



PostalCode	Count
95811	55
95823	30
95660	17
95814	17
95838	17
95670	16
95821	16
95815	15
95825	13
95833	12
95820	9
95828	8
95834	8
95842	8
95608	7
95816	7
95841	7
95624	6
95818	6
95822	6
95610	5
95826	5

PostalCode	Count
95621	4
95662	4
95757	4
95673	3
95817	3
95829	3
95831	3
95843	3
95628	2
95630	2
95652	2
95758	2
95819	2
95824	2
95827	2
95835	2
95864	2
95812	1
95813	1
95832	1

APPENDIX A: IMPROVEMENT PLAN

This IP has been developed specifically for Sacramento County because of the 2024 Severe Weather. All corrective actions are entered into WebEOC for tracking over time.

Corrective Action Area	Issue/Area for Improvement	Corrective Action	Primary Responsible Organization	Organization POC	Start Date	Completion Date
1.1	Facilities	Sign formal agreements with several school and park districts for the use of their facilities and agree that the emergency needs of the community take priority over other scheduled events.	Sac OES	J. D'Alessio	Nov 2024	Nov 2025
2.1	Standardized Reporting	Standardize registration and attendance count policies between county and city departments as well as between the different types of facilities. Use Red Cross policies as a starting point.	Sac OES	N. Benson	Nov 2024	Nov 2025
2.2	Standardized Reporting	Document standardization in all applicable plans and annexes and distribute throughout the Operational Area.	County / City Departments	Varies	Nov 2024	Nov 2025
3.1	Roles and Responsibilities	Conduct training and establish expectations for Department Operations Centers (DOC)	Sac OES	J. D'Alessio	Nov 2024	Nov 2025
3.2	Roles and Responsibilities	Update Extreme Heat Emergency Hazard Annex, integrating role of SacDHS and opening of a DOC.	Sac OES	N. Benson	Nov 2024	Nov 2025

APPENDIX B: PARTICIPATING ORGANIZATIONS

- 2-1-1 Sacramento
- American Red Cross
- CalOES
- City of Citrus Heights
- City of Folsom
- City of Folsom Fire
- City of Galt
- City of Rancho Cordova
- City of Sacramento
- City of Isleton
- Cosumnes Community Services District
- Cosumnes Fire District
- County Library
- Medical Reserve Corps
- National Weather Service, Sacramento
- Regional Parks
- Regional Transit
- Sacramento County Department of Health Services
- Sacramento County Department of Human Assistance
- Sacramento County Department of Homeless Services and Housing
- Sacramento County Department of Technology 3-1-1
- Sacramento County Sheriff’s Office
- Sacramento Food Bank
- Sacramento County OES
- Sacramento Metro Fire
- Sacramento Metropolitan Air Quality Management District
- Sacramento Municipal Utility District
- Sacramento Self Help Housing
- Volunteer Organizations Active in Disasters
- Wilton Fire Department

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